



Southern Africa 2008 V2 Software

Upgrade Instructions

GPS-351, GPS-578 & GPS-743

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GPS-578 and GPS-743 Upgrade Instructions

Windows XP Users

1. Please make sure you have Microsoft® ActiveSync loaded onto your computer. You will need it in the upgrade process. If you do not, you can load it onto your computer from your backup CD or download it from www.microsoft.com. This is a free download.
2. Turn your JNC Navig8 on. The following screen will display.



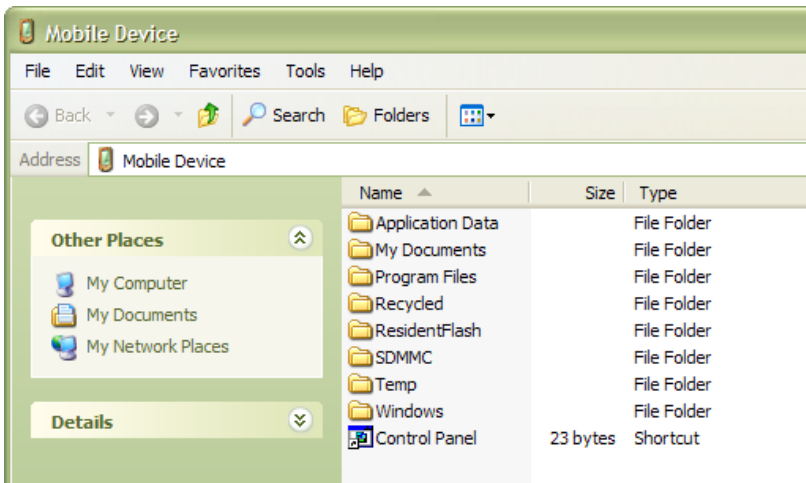
3. Connect your JNC Navig8 to your PC via your USB cable.
4. Your JNC Navig8 will automatically connect to your computer through ActiveSync. A “New Partnership” window will open on your desktop. Under “Set Up a Partnership” select NO.
5. Select Next



- 6. An ActiveSync menu will open up on your desktop.
- 7. Select "Explore".

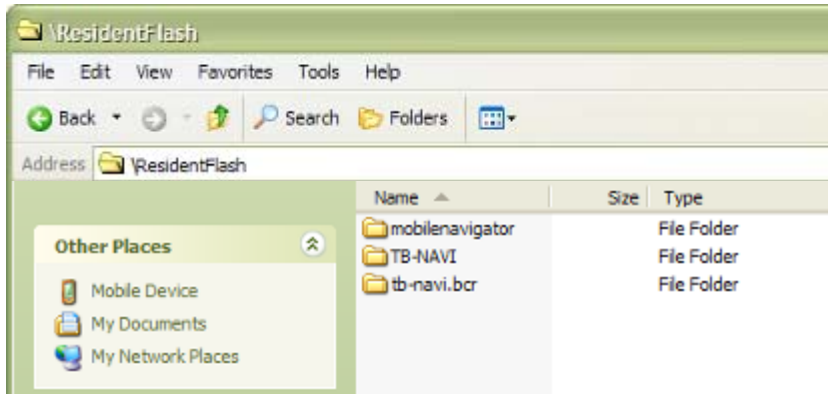


- 8. Select "ResidentFlash" – This is where your navigational information is stored on your JNC Navig8
Please note: Any files or folders incorrectly deleted, moved or renamed will impair your JNC Navig8's ability to navigate you. JNC will not be held responsible for these actions.



9. Delete **ONLY** the following folders from the “ResidentFlash” on your JNC Navig8 (please note other files and folders may appear in the resident flash folder. DO NOT DELETE THESE!)

- “mobilenavigator”
- “TB-NAVI” and
- “tb_navi.bcr”



10. Place the backup CD into you computer CD-Rom Drive.

11. The backup CD should automatically open with a window on your desktop. If the CD does not automatically open, select Start – My Computer – Your CD Drive (This is normally your D Drive).

12. Open the folder “Digi-Nav Backup” on the backup CD.

13. Copy the “Mobilenavigator” and “TB-Navi” folders from the backup CD to the “ResidentFlash” on your JNC Navig8. Please copy these folders only. Do not copy the main folder “Digi-Nav Backup”. Please note: This can take up to an hour.

14. Once you have completed the copy and paste, please turn your JNC Navig8 off and disconnect your JNC Navig8 from your computer.

15. Turn your JNC Navig8 on.

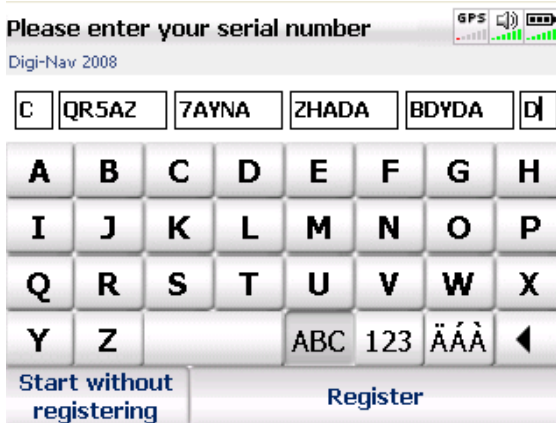
16. Tap the “Navigation” button.

17. Your new Digi-Nav Southern Africa 2008 software will open.

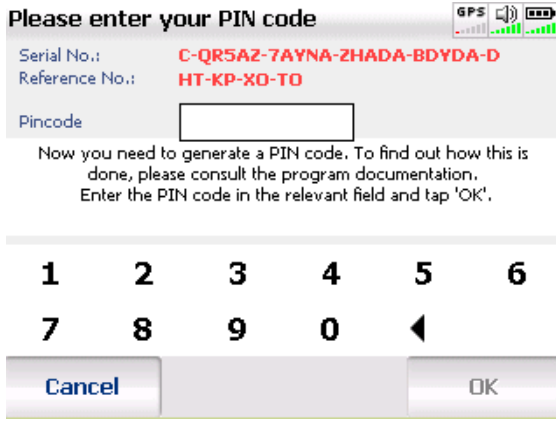
18. Your Digi-Nav software offers a 30 day trial period.

19. In order to activate your new Digi-Nav software you will need to:

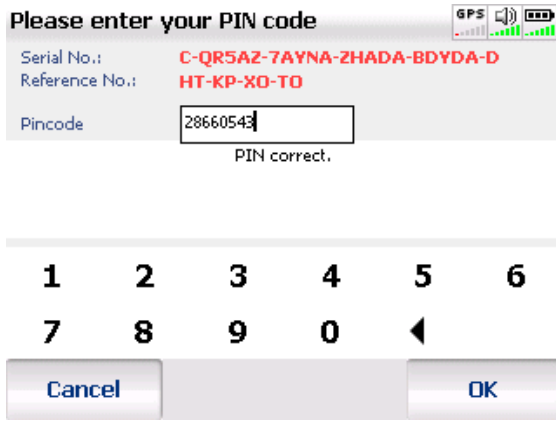
- Visit www.digi-nav.co.za
- Select “Enter Digi-Nav”.
- Select “Registration”.
- Select “2008”.
- Fill in your personal details
 - *With your backup CD you will receive a Serial Number. This starts with a C and is 22 characters long.*
 - *For the 7 day download demo the Serial Number can be purchased from www.clubnavig8.co.za*
- Enter your serial number into the website.
- Enter the same serial number into your JNC Navig8.



- o Select "Register"
- o Your JNC Navig8 will give you a Reference Number.



- o Enter this Reference Number onto the website
- o Select "Activate" on the website.
- o The website will give you a pincode.
- o Enter the pincode into your JNC Navig8



- o Select "OK".
- o Your JNC Navig8 is now registered and will no longer request your serial number.

Windows Vista Users

1. Please make sure you have Windows Mobile Device Centre loaded onto your computer. You will need it in the upgrade process.

If you do not, you can load it onto your computer from your backup CD or download it from www.microsoft.com. This is a free download.

2. Turn your JNC Navig8 on. The following screen will display.



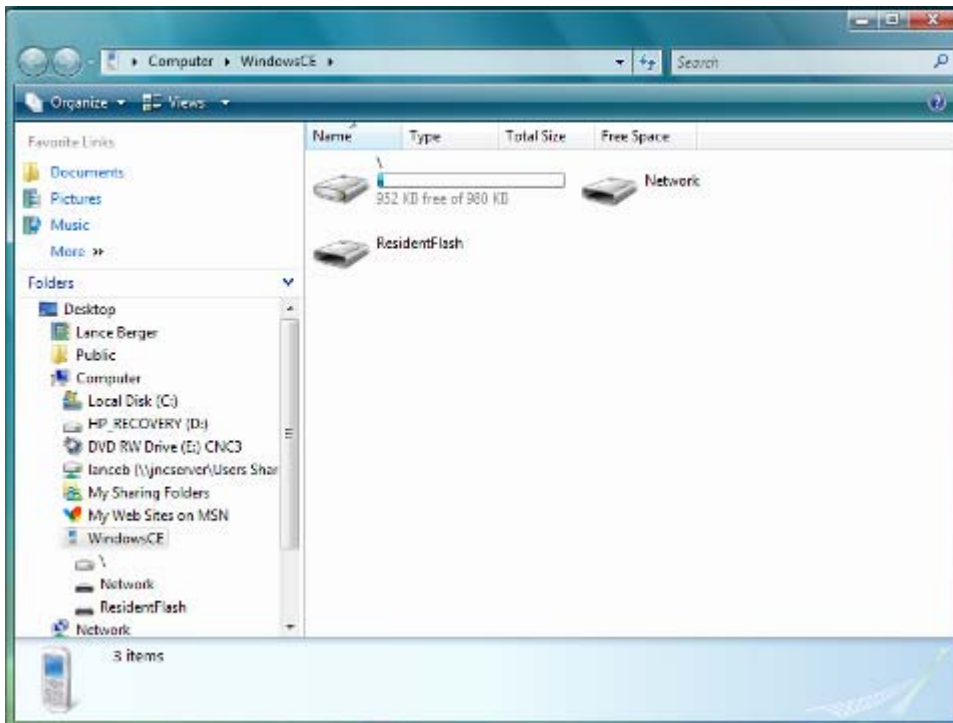
3. Connect your JNC Navig8 to your PC via your USB cable.
4. Your JNC Navig8 will automatically connect to your computer through Windows Mobile Device Centre. You will have two options "Set Up Your Device" and "Connect without setting up your device". Select "Connect without setting up your device".



5. Select "File Manager".
6. Select "Browse the contents of my device".

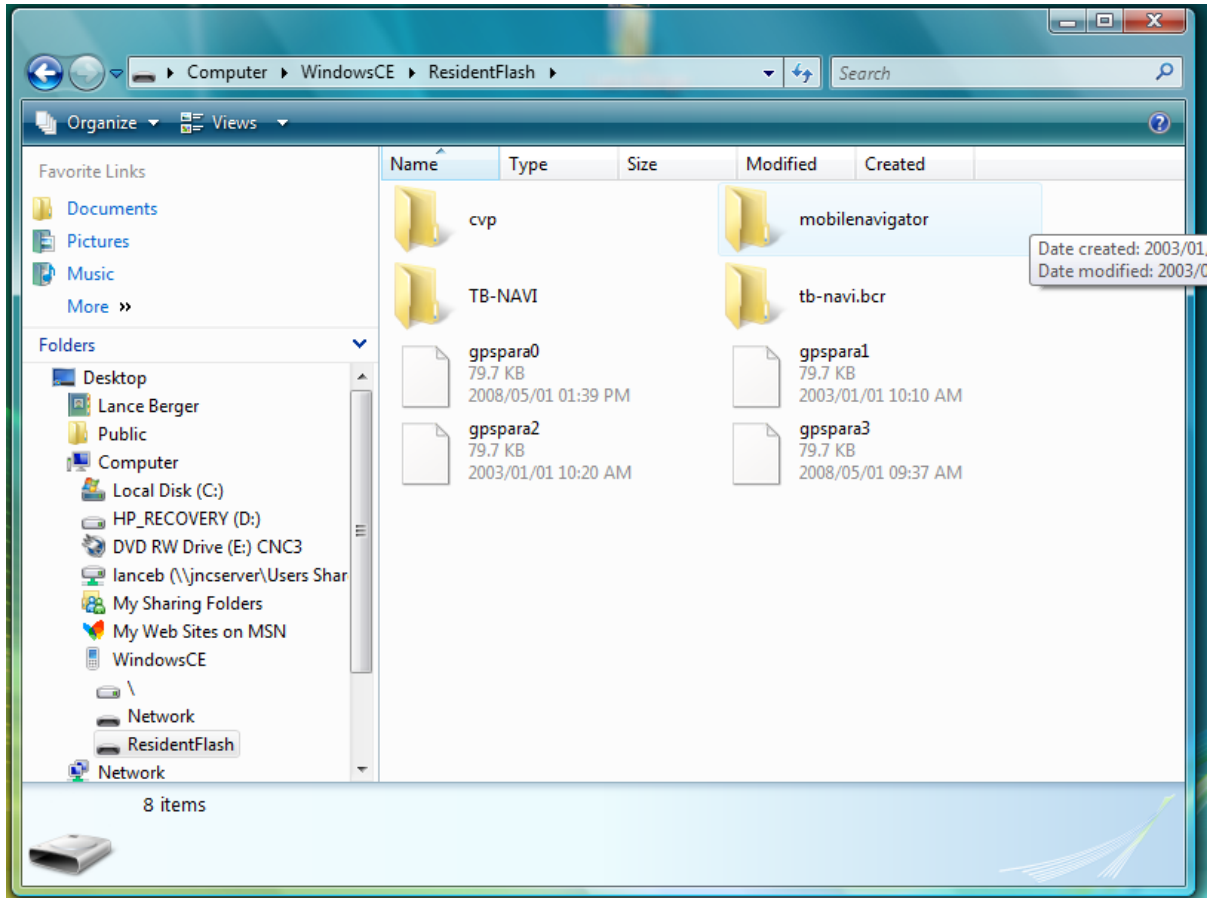


7. Select "ResidentFlash" – This is where your navigational information is stored on your JNC Navig8
Please note: Any files or folders incorrectly deleted, moved or renamed will impair your JNC Navig8's ability to navigate you. JNC will not be held responsible for these actions.



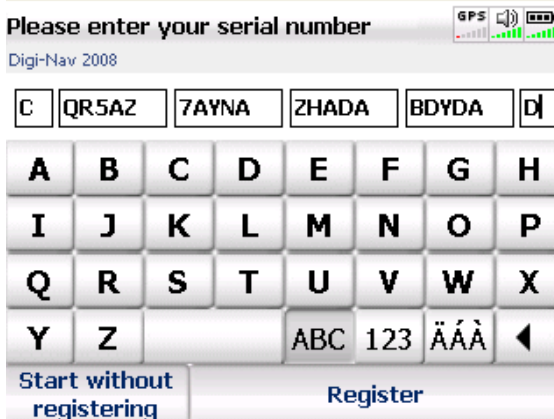
8. Delete **ONLY** the following folders from the “ResidentFlash” on your JNC Navig8 (please note other files and folders may appear in the resident flash folder. DO NOT DELETE THESE!)

- “Mobilenavigator”
- “TB-NAVI” and
- “tb_navi.bcr”

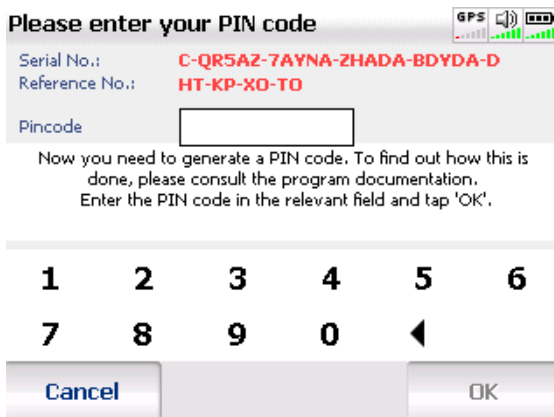


9. Place the backup CD in your computers CD-Rom Drive.
10. The backup CD should automatically open with a window on your desktop. If the CD does not automatically open, select Start – My Computer – Your CD Drive (This is normally your D Drive).
11. Open the folder “Digi-Nav Backup” on the backup CD.
12. Copy the “Mobilenavigator” and “TB-Navi” folders from the backup CD to the “ResidentFlash” on your JNC Navig8. Only copy these folders. Do not copy the main folder “Digi-Nav Backup”. Please note: This can take up to an hour.
13. Once you have completed the copy and paste, please turn your JNC Navig8 off and disconnect your JNC Navig8 from your computer.
14. Turn your JNC Navig8 on
15. Tap the “Navigation” button
16. Your new Digi-Nav Southern Africa 2008 software will open
17. Your Digi-Nav software will have a 30 day trial period.
18. In order to activate your new Digi-Nav software you will need to do the following:
 - Visit www.digi-nav.co.za

- Select “Enter Digi-Nav”.
- Select “Registration”.
- Select “2008”.
- Fill in your personal details
 - *With your backup CD you will receive a serial number. This starts with a C and is 22 characters long.*
 - *For the 7 day download demo the Serial Number can be purchased from www.clubnavig8.co.za*
- Enter your serial number into the website
- Enter the same serial number into your JNC Navig8



- Select “Register”.
- Your JNC Navig8 will give you a Reference Number.



- Enter this Reference Number onto the website.
- Select “Activate”.
- The website will give you a pincode.
- Enter the pincode into your JNC Navig8.

Please enter your PIN code GPS   

Serial No.: **C-QR5AZ-7AYNA-ZHADA-BDYDA-D**
Reference No.: **HT-KP-XO-TO**

Pincode

PIN correct.

1	2	3	4	5	6
7	8	9	0	←	
Cancel					OK

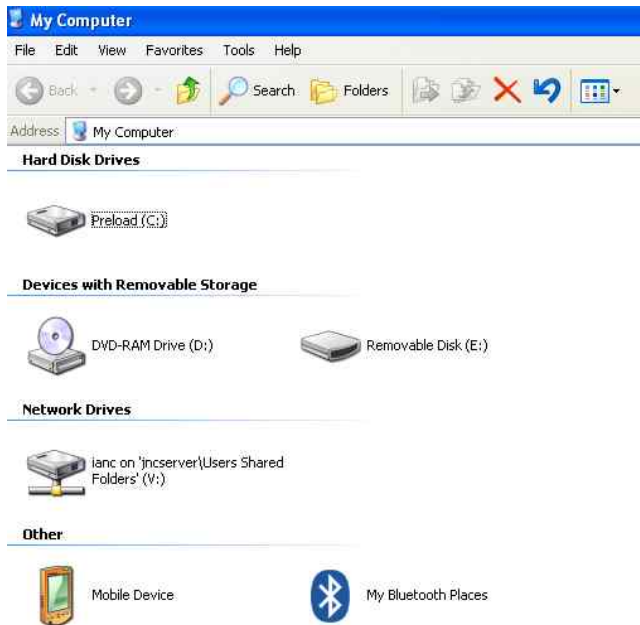
- Select "OK".
- Your JNC Navig8 is now registered and will no longer request your serial number.

GPS-351 Upgrade Instructions

The JNC Navig8 GPS-351 does not support the loading of the upgrade onto the internal flash. All upgrades for the JNC Navig8 GPS-351 need to be installed on a separate SD card. The SD card needs to be a minimum of 256MB

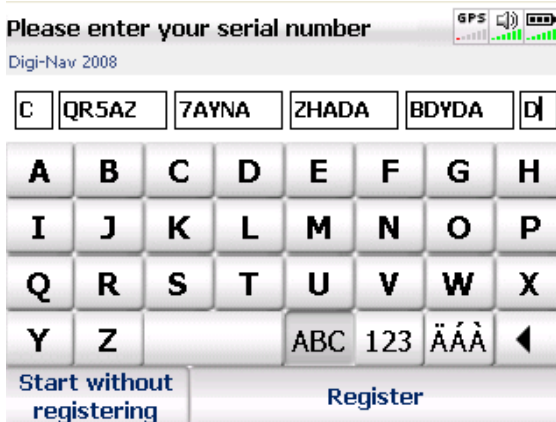
A separate SD card reader is required for the installation

1. Connect your SD card reader to your PC
2. Place the SD card into the SD Card reader, please ensure the SD Card is at least 256MB and no other information is loaded onto the card
3. Click on Start – My Computer. The SD card should show up as a Removable Drive (This is normally the E Drive) as per the image below

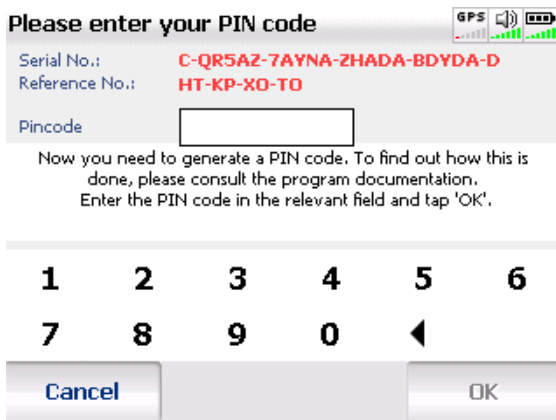


4. Place the backup CD into your computer CD-Rom Drive. (This is normally your D Drive)
5. Open the folder "Digi-Nav Backup" on the backup CD.
6. Copy the "Mobilenavigator" and "TB-Navi" folders from the backup CD to the SD Card (removable drive). Please copy these folders only. Do not copy the main folder "Digi-Nav Backup".
7. Once you have completed the copy and paste, please ensure you JNC Navig8 is off, plug the SD card into your JNC Navig8
8. Turn your JNC Navig8 on.
9. Tap the "Navigation" button.
10. Your new Digi-Nav Southern Africa 2008 software will open.
11. Your Digi-Nav software offers a 30 day trial period.
12. In order to activate your new Digi-Nav software you will need to:

- Visit www.digi-nav.co.za
- Select “Enter Digi-Nav”.
- Select “Registration”.
- Select “2008”.
- Fill in your personal details
 - *With your backup CD you will receive a Serial Number. This starts with a C and is 22 characters long.*
 - *For the 7 day download demo the Serial Number can be purchased from www.clubnavig8.co.za*
- Enter your serial number into the website.
- Enter the same serial number into your JNC Navig8.



- Select “Register”
- Your JNC Navig8 will give you a Reference Number.



- Enter this Reference Number onto the website
- Select “Activate” on the website.
- The website will give you a pincode.
- Enter the pincode into your JNC Navig8

Please enter your PIN code GPS   

Serial No.: **C-QR5AZ-7AYNA-ZHADA-BDYDA-D**
Reference No.: **HT-KP-XO-TO**

Pincode

PIN correct.

1	2	3	4	5	6
7	8	9	0	←	
Cancel					OK

- Select "OK".
- Your JNC Navig8 is now registered and will no longer request your serial number.



Southern Africa 2008 V2 Software

Trouble Shooting

GPS-351, GPS-578 & GPS-743

Troubleshooting

Q: When I connect my **JNC Navig8** to my computer it says “USB device not recognised” or “A problem has occurred during hardware installation, your USB device might not work properly”?

A: The JNC Navig8 GPS-578 and GPS-743 needs either Microsoft® ActiveSync (for Windows XP users) or Windows Mobile Device Center (for Windows Vista users) to be detected by your computer. Please ensure you have Microsoft® ActiveSync or Windows Mobile Device Center installed on your computer. These programs can be found on your backup CD or downloaded for free from www.microsoft.com. The JNC Navig8 GPS-351 will not be detected by your PC and needs a separate SD card reader in order to read the data on the SD card

Q: I have installed my Digi-Nav update but when I select Navigation on my **JNC Navig8** GPS-578 or GPS-743 and the unit does not go into Navigation?

A: Please check the following:

1. Your JNC Navig8 is reading the new updated software from its internal/Nand flash memory
 - a. From the main menu,
 - i. Tap Travel Kit,
 - ii. Tap Navigation Options,
 - iii. Please ensure that the Nand flash is selected and not SD/MMC Navigation

2. The new software has copied over to the “ResidentFlash” folder correctly. Please connect your JNC Navig8 to your computer and ensure that the folders “Mobilenavigator” and “TB-Navi” appear on your JNC Navig8 “ResidentFlash”.

Q: I have installed my Digi-Nav update but when I select Navigation on my **JNC Navig8 GPS-351** and the unit does not go into Navigation?

A: Please check the following,

- a. The Lock switch on your SD card is in the off position
- b. The new software has been copied over to the SD card correctly. Please place the SD card into the SD card reader and ensure that the folders “Mobilenavigator” and “TB-Navi” appear on your SD card

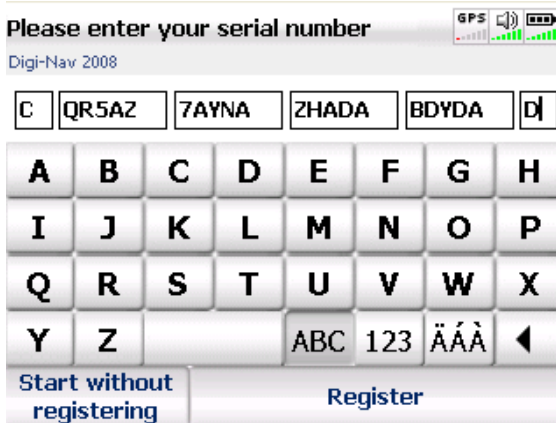
Q: I am experiencing problems connecting my **JNC Navig8** device to my computer?

A: When you received your JNC Navig8 you will have received a USB cable. Plug this into your JNC Navig8 device and into your computer. Please make sure you have either Microsoft® ActiveSync (for Windows XP users) or Windows Mobile Device Center (for Windows Vista users) loaded on your computer. If you continue to experience problems please contact the JNC Customer careline on 0861 113 808 or 011 7231800. Please note the JNC Navig8 GPS-351 needs an additional driver to be installed before the unit can be detected by Microsoft Active Synch or Windows Mobile Device Center. This driver can be found on the backup CD supplied with your GPS-351 or downloaded from the GPS-351 model page

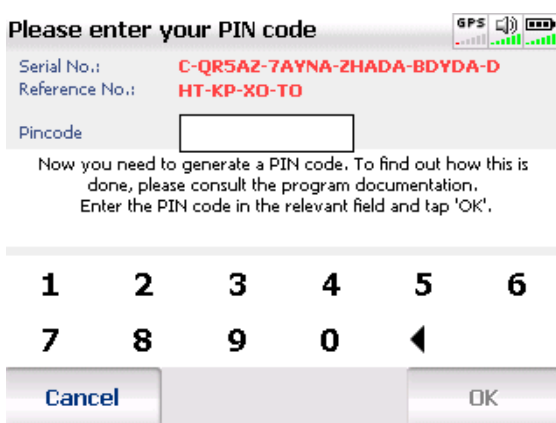
Q: I am experiencing problems registering my Digi-Nav software on www.digi-nav.co.za?

A: In order to activate your new Digi-Nav software you will need to:

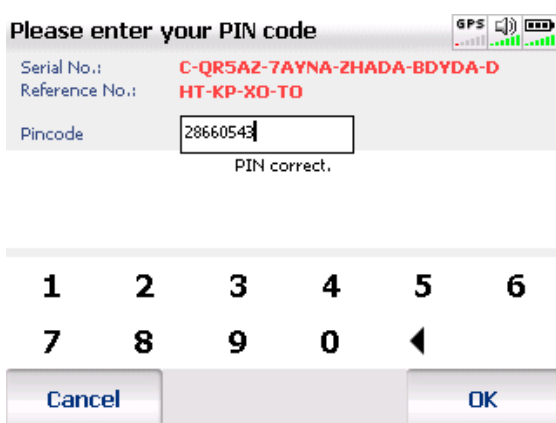
- Visit www.digi-nav.co.za.
- Select “Enter Digi-Nav”.
- Select “Registration”.
- Select “2008”.
- Fill in your personal details
 - *With your backup CD you will receive a Serial Key. This starts with a C and is 22 characters long.*
 - *For the 7 day download demo the Serial Number can be purchased from www.clubnavig8.co.za*
- Enter your serial number into the website.
- Enter the same serial number into your JNC Navig8.



- Select “Register”.
- Your JNC Navig8 will give you a Reference Number.



- Enter this Reference Number onto the website.
- Select “Activate”.
- The website will give you a pincode.
- Enter the pincode into your JNC Navig8.



- Select “OK”.
- Your JNC Navig8 is now registered and will no longer request your license key number.

If you continue to experience problems please contact the Digi-Nav Helpdesk on 08600 62748.

Q: [Is there another way to load my Digi-Nav upgrade onto my JNC Navig8 GPS-578 and GPS-743?](#)

A: The Digi-Nav upgrade can be copied onto an SD card and inserted into the side of your JNC Navig8. Please ensure the SD card is at least 256MB.

Once the SD card is inserted please go to your main menu

1. Tap "travel kit"
2. Tap "Navigation options"
3. Tap "SD/MMC" navigation option.

Your device will now read the maps from the SD card.

Please also ensure the JNC Navig8 is switched off when installing or removing the SD card to prevent damage to the card and/or your JNC Navig8.

Q: [I have loaded my Digi-Nav upgrade onto an SD card and have registered, but everytime I turn my JNC Navig8 device on it asks me to register?](#)

A: Please ensure that your SD card is not locked. Your SD card can be locked and unlocked by a switch on the side of the card

Contact Details

1. JNC Datum Tech Africa
 - a. Office: +27 11 723 1800
 - b. Customer Care: 0861 113808
 - c. Webpage: www.clubnavig8.co.za

2. Digi-Nav support
 - a. Customer Care: 08600 62748
 - b. Webpage: www.digi-nav.co.za